

## QUALITY SCALE SURVEY

Name:
Department:
Tel:
Email:

For each item identified below, circle the number to the right that best fits your judgment of its quality. Use the rating scale to select the quality number.

Survey Item	Scale				
	P o o r	Good			E x c e l l e n t
1. Quality of Overall Event Support	1	2	3	4	5
2. Quality of Technician	1	2	3	4	5
3. IT Technician Knowledge	1	2	3	4	5
4. Functionality of IT Equipment	1	2	3	4	5
5. Ease of Use of IT Equipment	1	2	3	4	5
6. Training Quality (if needed/used)	1	2	3	4	5

Questions Regarding Event Setup/Coverage:

Improvement Needs/Focus Areas:

Other Comments:

*Please fill out this form and return to an IT Team Member, or scan a copy and send to [TMSL-Help@tsu.edu](mailto:TMSL-Help@tsu.edu).*

**Thank You, Thurgood Marshall School of Law IT Department**